Case 5:16-cv-00473-LHK Document 90 Filed 05/13/16 Page 1 of 6

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8	UNITED STATES DISTRICT COURT		
9	NORTHERN DISTRICT OF CALIFORNIA		
10			
11	SAN JOSE DIVISION		
12	RYAN CORLEY, et al., individuals,	Case No. 5:16-cv-00473-LHK-PSG	
13	Plaintiffs,	DEFENDANT GOOGLE INC.'S BRIEF IN	
14	V.	SUPPORT OF ADOPTION OF ITS PROPOSED PROTECTIVE ORDER	
15	GOOGLE INC., and DOES 1 through		
16	200,000,	Judge: The Hon. Paul S. Grewal Trial Date: Not yet set	
17	Defendants.		
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GOOGLE INC.'S BRIEF IN SUPPORT OF ADOPTION OF ITS PROPOSED PROTECTIVE ORDER CASE NO. 5:16-CV-00473-LHK

I. INTRODUCTION

Over the past two weeks, both Plaintiffs and Google Inc. ("Google") have spent significant time and resources negotiating a stipulated protective order. After coming to a series of compromises, the parties reached an agreement on all points except for two provisions. Google's proposal to resolve these two issues accommodates each party's concerns, presents no prejudice to Plaintiffs, and furthers one of the key purposes of any protective order—to safeguard the parties' confidential and proprietary information. Accordingly, the Court should adopt Google's Proposed Protective Order, filed herewith.

II. FACTUAL BACKGROUND

On January 27, 2016, Plaintiffs filed a Complaint alleging that Google's automated processing of their Google Apps for Education ("GAFE") email accounts violated the Electronic Communications Privacy Act, 18 U.S.C. §§ 2510, *et seq.* ("ECPA"). (Dkt. 1.) Google anticipates that discovery in this case will result in the production of proprietary, confidential, and sensitive information regarding, among other things, its automated processing technology, disclosure of which would pose a serious risk of competitive harm to Google. (Declaration of Karen L. Burhans ("Burhans Declaration" or "Burhans Decl.") ¶ 4.)

Judge Koh ordered the parties to file a proposed protective order for this Court's signature by May 4, 2016. (Dkt. 69, 79.) Thereafter, the parties exchanged drafts and engaged in lengthy meet and confer discussions by phone and email. (Burhans Decl. ¶¶ 6-21.) Believing in good faith that they could reach agreement on the proposed protective order, the parties filed two separate stipulations, both granted by Judge Koh, permitting the parties additional time to reach agreement without Court intervention. (*See* Dkt. 83, 87.)

The parties were able to reach substantial agreement in large part on the terms of a protective order, with only two substantive issues remaining: first, whether the parties should be required to disclose "Acknowledgements and Agreements to Be Bound" ("Acknowledgements") executed by third parties who receive "CONFIDENTIAL" information; and second, whether "Protected Information" produced in this case could be used in other "related" cases. (Burhans Decl. ¶ 20.) Google's proposed language on these issues is set out in Exhibit B to the Burhans Declaration,

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Judge Koh's May 9, 2016 Order stated that, if the parties could not reach agreement by May 11, 2016, each party should file a brief in support of their proposed protective order. (Dkt. 87.)

III. ARGUMENT

A. Google's Need to Protect Its Confidential Information Outweighs Any Potential Harm to Plaintiffs Arising from Disclosure of Acknowledgements.

The primary point of contention between the parties is whether third parties required to execute the Acknowledgement that they received information designated "CONFIDENTIAL" under the protective order, should also be required to disclose those Acknowledgements—and, accordingly, their identity—to the designating party. [See Burhans Decl. Ex. B at § I.D.] Courts have approved similar provisions requiring disclosure of executed Acknowledgements. See, e.g., Apple Inc. v. Samsung Elecs. Co., No. 11-CV-01846-LHK, 2012 WL 10817203, at *11 (N.D. Cal. Jan. 30, 2012) (approving protective order requiring service of acknowledgements on all parties).

Google is entitled to know the identity of those individuals with access to its Protected Information, for two principal reasons. First, disclosure of Acknowledgements is needed so Google can enforce potential violations of the Protective Order. If Google were to discover that its Protected Information produced in this case has been improperly disclosed, it needs to know who may have been involved in the improper disclosure, in order to prevent further improper use of its information and seek appropriate relief. Indeed, the entire purpose of an Acknowledgement is to ensure that recipients of Protected Information abide by the Protective Order, yet that purpose is undermined if recipients can unilaterally choose to hide their identities from Google (as Plaintiffs propose) and preclude any effective means of enforcement.

Second, because Google is engaged in numerous cases at one time, with multiple opposing experts and consultants, there is a heightened need for Google to know the identities of the individuals who have access to its confidential information. For example, if an individual who

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¹ The parties agreed to disclose the identity of (and provide Acknowledgements for) those individuals provided "CONFIDENTIAL-ATTORNEYS' EYES ONLY" ("AEO") information (subject to Plaintiffs' ability to move the Court to prevent disclosure of the identity of an individual provided AEO information), but could not reach agreement on the disclosure of Acknowledgements for those individuals provided only "CONFIDENTIAL" information. (Burhans Decl. ¶ 20 n.1.)

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receives Protected Information in this case were retained in another matter involving Google, that could create heightened risks that Google's information could be used improperly (for instance, a consultant in this matter could be retained in a subsequent matter by a Google competitor). Google should be entitled to identify these types of circumstances and seek relief where appropriate, but would be unable to do so without knowing the identities of the experts retained in this case.

Plaintiffs have indicated they oppose disclosure of these Acknowledgements for two reasons: first, disclosing the identity of individuals provided with "CONFIDENTIAL" information would intrude on Plaintiffs' trial strategy, and, second, requiring provision of such Acknowledgements to Google will impede Plaintiffs' ability to engage expert witnesses or consultants who may not want Google or others to know they were involved in a lawsuit against Google. (Burhans Decl. ¶ 22.)

Google's Proposed Compromise Resolves Plaintiffs' Trial Strategy Concerns. To resolve Plaintiffs' first concern, Google agreed to Plaintiffs' request that any Acknowledgements would be provided only *after* conclusion of the litigation, when there can be no possible concern regarding potential disclosure of Plaintiffs' trial strategy. (*See id.* at Ex. B § I.D.)

Google's Proposed Compromise Accommodates Plaintiffs' Expert Concerns. Plaintiffs have stated that this provision will hinder their ability to retain suitable experts. But Plaintiffs have provided no support for their fear, aside from their claim to have spoken to a few individuals who may have been reluctant to participate in the litigation if their identity were disclosed.² (*Id.* at ¶ 22.) Plaintiffs have given no indication that these experts would in fact refuse to work on the case and that their refusal is directly linked to the future disclosure of their name to Google at the end of the case.³ Nor is there any reason to believe that Plaintiffs will be unable to locate *other* suitable experts or consultants as a result of Google's proposed disclosure provision. Yet to accommodate Plaintiffs' concern—regardless of its validity—Google proposed a compromise such that, prior to disclosure of an Acknowledgement, the signatory would be given notice of the impending disclosure and an

² Nor can Plaintiffs show that this provision will actually have any meaningful effect as it will apply only to those few, if any, consultants or experts who are not also shown AEO information.

³ Plaintiffs expressed concern that academics could be wary of becoming involved in a case against Google, but, notably, in *In re Google Inc. Gmail Litigation*, No. 13-MD-02430-LHK (N.D. Cal. Mar. 18, 2014), plaintiffs' expert was a Johns Hopkins University professor.

opportunity to seek a protective order in a manner that would protect his or her identity from Google while the request for a protective order is resolved. (*See id.* at Ex. B § I.D.) Under Google's proposal, Plaintiffs could also seek relief from the disclosure requirement. ⁴ Thus, if unusual circumstances arise and there is a need to retain an individual who insists on anonymity for legitimate reasons, Plaintiffs can make that request to the Court.

Any burden to Plaintiffs from having to justify the need for anonymity is outweighed by Google's actual need to understand the universe of individuals who have access to its confidential and proprietary business information, disclosure of which would result in competitive harm to Google. Because Google has proposed a compromise that accommodates both parties' concerns, the Court should adopt Google's proposed form of protective order.

B. The Parties Agree in Principle to Use of Protected Information in "Related Litigation."

In Plaintiffs' last iteration of the protective order, they requested a revision to allow information produced in this case to be used in other "related" cases. (*See id.* at Ex. A § V.A.) Plaintiffs' counsel is involved in another suit on behalf of GAFE users that Google has asked Judge Koh to relate to the instant case and, moreover, Google plans to move to sever all Plaintiffs' claims in both suits, which could result in 855 individual suits concerning the same facts. (*Id.* at ¶¶ 23-30.) Google agrees that it is reasonable to allow Plaintiffs in these actions—but only these actions—to share discovery produced in this matter. Google therefore agrees to Plaintiffs' request, albeit in a manner that appropriately limits use to these cases only, as set out in Google's proposed protective order. (*See id.* at Ex. B p. 12 n.2.) This remedies both parties' concerns.

IV. CONCLUSION

For the reasons above, the Court should approve Google's proposed form of protective order.

⁴ Plaintiffs refused Google's proposed compromise, demanding that Acknowledgement signatories be allowed to unilaterally refuse to provide their identity without justification. Under Plaintiffs' formulation, if a signatory objected to disclosure of his or her Acknowledgement, it would be provided only to Google's outside counsel and Google would need to move the Court for permission to view the Acknowledgement. (Burhans Decl. Ex. A § I.D.) This proposal does not alleviate Google's concerns with respect to knowing who has access to its Protected Information because only Google's outside counsel will know these individuals' identities, and counsel is prohibited from even confirming or denying that a particular individual possessed Protected Information.

Case 5:16-cv-00473-LHK Document 90 Filed 05/13/16 Page 6 of 6

1	Dated: May 13, 2016	COOLEY LLP
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